

Puerto Rico is committed to providing the safest experience for meetings and events. Recognizing the importance of hygiene and disinfection, the Island is applying locally enforced measures developed by the Puerto Rico Tourism Company (PRTC), alongside U.S Travel Association (USTA) guidelines, to safeguard the wellbeing of groups, attendees and guests.

UPON ARRIVAL

Airport



Puerto Rico is encouraging only essential travel at this time.

All arriving passengers must complete an online **Travel Declaration Form** from the Puerto Rico Health Department, show a **negative molecular COVID-19 test result taken no more than 72 hours prior**, and obtain an **Airport Exit Confirmation QR Code**, which travelers will automatically receive when uploading their molecular test results to the Puerto Rico Health Department's online portal.

Arriving travelers can access the Travel Declaration Form at www.travelsafe.pr.gov or www.viajaseguro.pr.gov.



Travelers must get a molecular COVID-19 test no more than 72 hours prior to visiting the Island.

Only **symptomatic travelers** (a person who is displaying COVID-19 related symptoms) will get tested at the airport by the Puerto Rico National Guard.

The **14 day quarantine** is mandated until the traveler provides proof of a negative molecular test result taken on the Island.



Face coverings are mandatory at airports and public areas, or individuals will be subject to a fine.

Thermographic cameras monitor temperatures.

Enhanced protocols will take place at baggage claim before exiting the airport.



An island-wide curfew is in place from **10:00PM - 5:00AM**, through July 31ST.

GETTING AROUND

Transportation



Certified transportation carriers are properly **disinfecting vehicles** and have **hand sanitizer** available.



Drivers **wear gloves** when handling doors and luggage. **Face coverings** are mandatory for drivers and passengers.



Ride sharing options like Uber mandate **face coverings** for drivers and passengers, with no front seat passengers permitted.

DURING YOUR MEETING

Venue Experience

VENUES

All event venues are currently closed.

CONVENTION CENTER

When able to reopen, the Puerto Rico Convention Center, an ASM Global managed facility, will implement the new **Venue Shield Environmental Hygiene Program**, which applies new protocols including the use of personal protective equipment (PPE), food safety measures, air quality control, surface cleaning, physical/social distancing, temperature checks, thermal cameras, hand sanitizers, reduced touch points, contactless transactions, daily monitoring systems, and more.

ATTRACTIONS

Public beaches and **natural reserves** are only open to those doing solo sports or exercise training from 5:00AM - 7:00PM.

Shopping malls are open at 50% capacity.

Most non-essential businesses, including **theaters, casinos, bars, clubs, attractions, and gyms** are closed.

Attractions and tours, across the Island, are closed.

All businesses, with the **exception of pharmacies, supermarkets and gas stations**, will be **closed on Sundays**.

DINING

Restaurants are operating at **50% capacity** and temperature checks are performed before entering; those with temperatures over 100.3 will be denied entry.

Employees are required to use **face coverings** and **floor plans** are maintaining distancing protocols.

Buffets, salad bars and self-serve options, as well as **reusable menus** are prohibited at restaurants. **Gloves** are also mandatory for employees when serving guests.

Alcohol sales are banned after 7:00PM and on Sundays.

On Sundays, restaurants will only be offering services via pickup, delivery or drive-through.

***Tourism businesses have an appointed Health & Safety Officer responsible for enforcing these measures.**

DURING YOUR STAY

Lodging



Thoroughly sanitized properties that follow PRTC standards will be certified with Island-specific health certification seals.

Guests will receive a **Health and Safety guide** detailing the specialized measures implemented by each property individually. We recommend visitors connect with their hotels and/or hosts directly for additional information about their specific protocols beyond these and/or if visitors have specific requests.

Properties like hotels are:

Conducting temperature checks, screening symptoms, and disinfecting luggage in reception areas upon entry.

Following high standards of cleanliness with thorough housekeeping procedures that follow CDC and EPA standards.

Requiring face coverings for all guests and personnel in public areas.

Encouraging limited capacity in elevators and other public spaces.

Adhering to approved guidelines for all meeting space configurations including outside events as mandated by government officials.

Prohibiting entrance to pool facilities, fitness centers and saunas. Spas remain open.

Essential Businesses:

Puerto Rico hospitals adhere to the same federally mandated health safety guidelines as those on the mainland.

Pharmacies (including common mainland franchises like Walgreens and CVS), gas stations, banks, and supermarkets are enforcing high standards of health safety throughout the Island.