

WHAT IS A **BRAND?** A destination's brand is a perception and belief that lives in the hearts and minds of travelers.

A brand is a promise.

A brand is not a campaign or a tagline. A campaign is just one reflection, or expression, of a brand. A brand may deploy many campaigns and dozens of taglines over time, but its brand promise remains consistent.



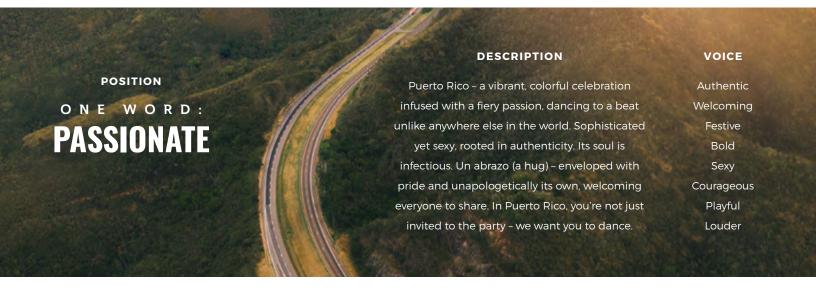


BRAND EQUITY

Research showed there was no equity in previous brands, slogans or logos including "Island of Enchantment," which was shown to be most associated with Hawaii.

BRAND PLATFORM & VISUAL IDENTITY DEVELOPMENT

PUERTO RICO'S BRAND ARCHETYPE: THE LOVER





100+ versions of logos, typography and creative interpretations narrowed to **8 for testing**.





TESTING

FOCUS GROUPS AND INTERVIEWS

7 KEY **MARKETS**

LOS ANGELES

CHICAGO

DALLAS

ATLANTA

TORONTO

NEW YORK CITY

WASHINGTON, D.C.

130+ **TRAVELERS**

INTERVIEWED

30+ HOURS

OF INSIGHTS

30 CAMPAIGN CONCEPTS

TESTED

Discover Puerto Rico tested campaign concepts via focus groups in key markets, including a diaspora group.

FINAL BRAND IDENTITY & BRAND LAUNCH CAMPAIGN

BRAND IDENTITY

Guerto Rico

OSWALD BOLD ABCDEFGHIJKLMNOPQRSTUVWXYZ 1234567890

OSWALD REGULAR ABCDEFGHIJKLMNOPQRSTUVWXYZ 1234567890

AINSLIE NORM BOLD ABCDEFGHIJKLMNOPQRSTUVWX

AINSLIE NORM DEMI ABCDEFGHIJKLMNOPQRSTUVWXY abcdefghijklmnopqrstuvwxyz 1234567890

MONTSERRAT BOLD

MONTSERRAT REGULAR

MONTSERRAT REGULAR



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LAUNCH CAMPAIGN BRAND



















JANUARY 2020

Recognized with a Platinum Adrian award. the highest honor a destination can receive in the industry, for Complete Campaign Development, including Brand Positioning.